

Plans & Pricing.

It's great to meet you.

At AnswerConnect we believe in connecting people with people. We know that real connections deliver real results, which is why we're available to take care of your callers 24/7, 365 days of the year.

Our receptionists work Anywhere across the UK, so we can focus on finding you the best people, not the closest. Your business stands out by making a great impression at all times, while you have more time to focus on what you do best.

We've made a real difference to our clients and are ready to help your business. If you have any questions, please get in touch anytime – we'd love to have you with us.

Best wishes,

A handwritten signature in black ink that reads "Natalie Ruiz". Below the signature is a short horizontal line.

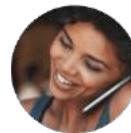
Natalie Ruiz

CEO, AnswerConnect



Our people are your people.

Our team works across the UK.
We focus on finding you the best people, not the closest.



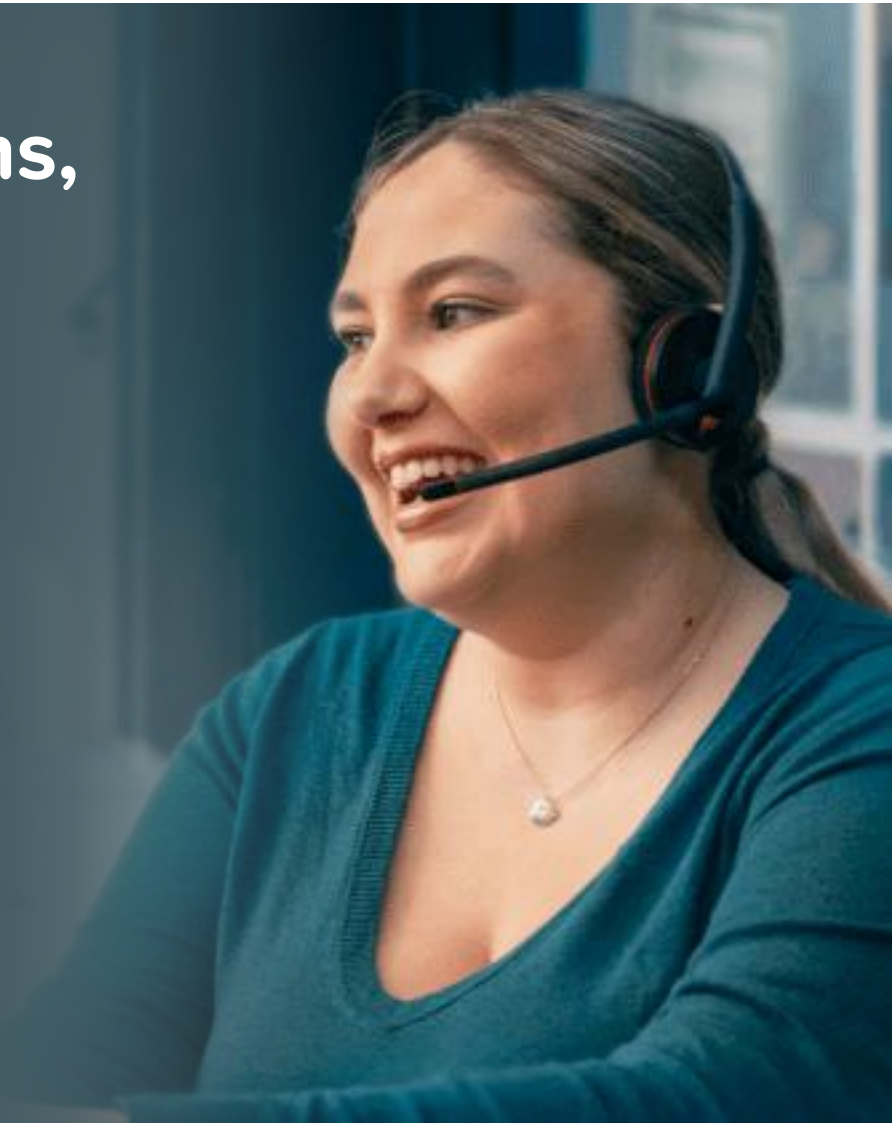
Real interactions, real results.

80% of callers will hang up when they reach a voicemail.¹

74% of people who have a bad phone experience would choose another business next time.²

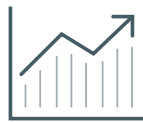
61% of mobile users call a business when they're ready to buy.³

Source: ¹ CBS News, ² Harvard Business Review.



How we can help.

Your calls and chats are answered by professional, friendly receptionists. Anywhere, anytime.



Capture every lead

Be there for your prospective customers, 24/7 Anywhere, anytime.



No voicemail, no bots

Win more business with real people, not automated voices.



Manage my calls

Busy? Have an important meeting? We've got you covered.



Know my callers

We recognise your returning callers for a personalised experience.



Unique to you

No two businesses are the same. Your call flow is tailor-made for you.



CRM integration

We integrate seamlessly with your current systems.

How it works.

1. Tell us about your business.

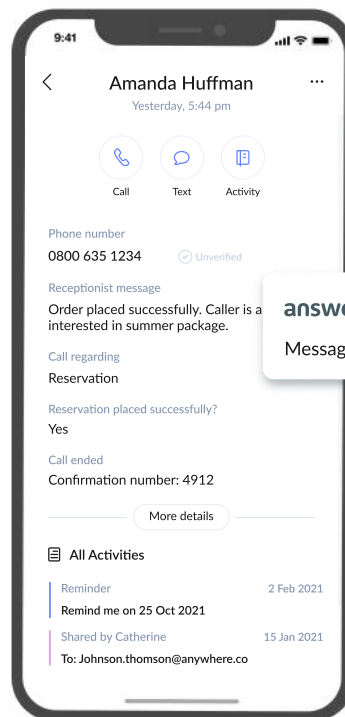
We'll ask you about the common reasons why people contact your business to build a custom call flow. This way you're always in control of how we greet and interact with your callers and web visitors.

2. Start forwarding your calls.

Once you're set up, you can start forwarding your calls and chats straight away. Our receptionists can provide information about your business, transfer calls, schedule appointments, or leave messages for you.

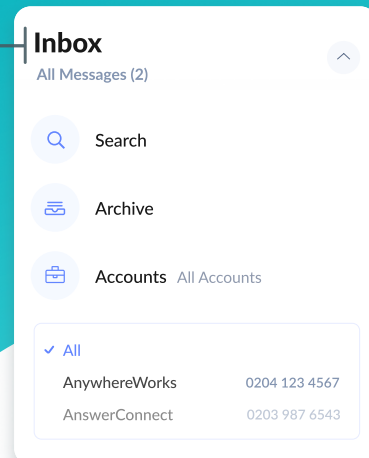
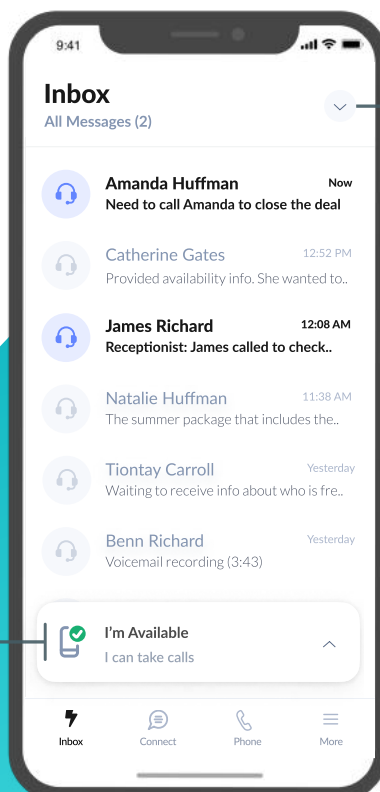
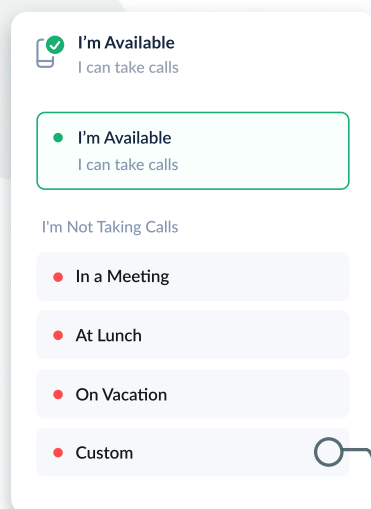
3. Get instant notifications.

You'll get instant notifications of your interactions via our app, SMS or emails. You can also view chat transcripts or review your calls.



answerconnect

Message From Amanda Huffman



Plans.

We have a range of flexible plans to fit your business size and needs.



Entry

150 minutes

£ **195** per month

+ £49.99 setup fee

- ✓ Real people, 24/7
- ✓ Basic scripting
- ✓ Desktop & mobile app

⌚ £1.75 per additional minute

Growth

250 minutes

£ **225** per month

No setup fee

- ✓ Real people, 24/7
- ✓ Customisable scripting
- ✓ Desktop & mobile app
- ✓ CRM integrations
- ✓ Live chat support

⌚ £1.75 per additional minute

Best value

Standard

350 minutes

£ **375** per month

+ £49.99 setup fee

- ✓ Real people, 24/7
- ✓ Customisable scripting
- ✓ Desktop & mobile app
- ✓ CRM integrations
- ✓ Live chat support

⌚ £1.75 per additional minute

There is no charge for the first 30 interactions under 30 seconds per billing cycle. All interactions are rounded up to the nearest minute and billed in 1 minute increments.



Larger plans.



450 minutes	£ 475 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
550 minutes	£ 575 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
750 minutes	£ 775 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
1,050 minutes	£ 1,075 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
1,250 minutes	£ 1,275 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
1,750 minutes	£ 1,675 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
2,550 minutes	£ 2,375 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
3,550 minutes	£ 3,275 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
4,950 minutes	£ 4,575 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
6,950 minutes	£ 6,375 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
8,950 minutes	£ 8,275 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
14,950 minutes	£ 13,775 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
24,950 minutes	£ 22,975 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.
49,950 minutes	£ 45,975 <small>per month</small>	+ £49.99 setup fee	£1.75 per additional min.

There is no charge for the first 30 interactions under 30 seconds per billing cycle. All interactions are rounded up to the nearest minute and billed in 1 minute increments.

Other services.

You can view your messages at any time on our desktop or mobile apps, or opt-in for email and SMS alerts.

Email	Sent to your email address	Free
Text message	Sent to your mobile phone	Free
Mobile app	Download from the app store	Free
Call transfer	Call transfer up to 500 minutes	Free
0203/0208 Number	Unique local number	Free
Sub account	Additional account on your plan	£19.99/mo
Active response (AR)	Outbound messaging or calling	£10/mo
Operator	Live relay	£29.99/mo
Voice prompt (IVR)	Up to 500 minutes per month	£29.99/mo
	Up to 1100 minutes per month	£59.99/mo

Get started.

Just give us a call. We're here to talk to you 24 hours a day.

0800 802 1069



